Changes in Roaming Conditions in the Russian Federation

Starting from October 6, 2025, mobile operators in the Russian Federation have introduced a mandatory 24-hour suspension of Internet and SMS services for subscribers connecting to roaming and registering in Russian operators' networks. This restriction is due to regulatory measures implemented by the governmental authorities of the Russian Federation.

The suspension is applied automatically from the moment of registration in a Russian operator's network and remains in effect for 24 hours, after which it is automatically removed. If no activity from the registered SIM card is detected within 3 days after the suspension is lifted, the restriction will be reapplied for another 24 hours.

These restrictions do not affect voice services (phone calls), which remain fully available regardless of the Internet and SMS suspension.

Please note that if you connect to another network within the 24-hour period, the countdown will restart. We recommend manually selecting your preferred operator in your smartphone's Settings section by disabling the automatic network selection option.

The option to remove internet and SMS restrictions yourself

After connecting to the networks of Beeline, MegaFon, or MTS in Russia, you will receive an SMS message containing a link to a captcha verification page.

Once verification is successfully completed, internet and SMS services will be restored automatically. Please note that the captcha link works only when connected to the respective operator's mobile network; therefore, Wi-Fi and VPN must be disabled. For uninterrupted service, we also recommend enabling and then disabling airplane mode.

If verification is unsuccessful, access to internet and SMS services will be restored automatically after 24 hours.

If within 72 hours after completing identification and removing the restrictions you switch to another network and then reconnect to the same one, the 24-hour block will be activated again, and you will have to repeat the restriction-removal steps again