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|---|---|--|---|
| <p>Next Level 3000*</p> | <p>Next Level 4000</p> | <p>Next Level 5500</p> | <p>Next Level 7500</p> |
| <p>3000 3200 AMD*</p> | <p>4000 AMD</p> | <p>5500 AMD</p> | <p>7500 AMD</p> |
| <p>1500 2000* minutes to all local networks, USA, Canada, Russia* and India*</p> | <p>500 minutes to all local networks, USA, Canada</p> | <p>3000 minutes to all local networks, USA, Canada</p> | <p>Unlimited minutes to all local networks, USA, Canada</p> |
| <p>20 QR 40 QR* +      </p> | <p>Unlimited**</p> | <p>Unlimited**</p> | <p>Unlimited</p> |

| | | | |
|---|----------------------------------|----------------------------------|-----------------------------------|
|  | | | |
| - | - | 100 MB in roaming*** | 200 MB in roaming*** |
| 300 SMS to all local networks | 500 SMS to all local networks | 500 SMS to all local networks | 1000 SMS to all local networks |
| 3000 AMD extra credit limit | 5000 AMD extra credit limit | 5000 AMD extra credit limit | 10000 AMD extra credit limit |
| Free uMediaroom Mobile TV | | | |

*Starting 01.05.2026 the monthly fee of Next Level 3000 postpaid tariff plan will become 3200 drams. The new inclusions will go into effect on 1st May, 2026. With Ucom Next Level monthly subscription you benefit from Ucom services and pay only after. Every month you pay a monthly fee corresponding to your tariff plan and the amount for extra services, used during the previous month.

The minutes, MBs or SMSes included into your monthly fee are allocated on the 1st day of each month for which you can pay until the 20th day of the upcoming month. Non-used minutes, SMSes and MBs are not transferred to the next month. If you use other Ucom services or more during the month, as compared to those included in your tariff plan, then you will be charged from your balance. The credit limit is set according to the tariff plan you choose, i.e. the higher your tariff plan is, - the higher is the credit limit. If you have been a Ucom customer for at least 3 months, you may apply for your credit limit review by filling in a corresponding application at any of the Ucom sales and service centers. Ucom, at its reasonable discretion has the right to reject your credit limit application in case you do not satisfy solvency requirements set by Ucom. If you exceed your credit limit, you can only use MBs and SMSes included in your tariff plan. To keep on benefiting from other monthly inclusions or services (including the unused

minutes, as well as unused mobile internet in roaming included in your tariff plan) you will need to pay your outstanding monthly debt, if any, and recharge your account. As Ucom Postpaid service subscriber you can make uninterrupted session(s) (call, SMS, internet, both in Armenia and while roaming). For your convenience, even when you've reached your credit limit during such session, Ucom does not interrupt the service provided to you, and any credit limit excess will be charged from your account later on. Please note, that you are responsible for paying off all debts incurred.

| Tariff Plan | Extra credit limit |
|-----------------|--------------------|
| Next Level 3000 | 3000 |
| Next Level 4000 | 5000 |
| Next Level 5500 | 5000 |
| Next Level 7500 | 10000 |

After consuming the package inclusion:

| | |
|----------------------------------|--|
| calls within Ucom mobile network | 0 AMD/minutes |
| calls to other local networks | 15 AMD/minutes |
| Mobile internet | 15 AMD/MB |
| Mobile internet in roaming | According to roaming internet rate of the operator/country |
| SMS to local networks | 15 AMD/SMS |
| SMS to international networks | 20 AMD/SMS |

Unlimited Internet

The Next Level tariff plan can be used only on smartphones. The internet sharing and the use of the shared internet from other devices (Tethering) might be limited.

**In accordance with the principle of the fair usage, Ucom enables all subscribers to equally benefit from the quality mobile network services.

If during the 30 days of validity (in case of postpaid services: 1 month) you have exceeded the threshold of the 200 GB, the maximum available speed will be set at 512 kbps. In case of prepaid tariff plan, that speed will be valid until the end of the validity period, and in case of a postpaid plan - until the 1st day of the upcoming month.

That speed is enough for you to take full advantage of social media, messengers, and a number of other services.

You will continue using the internet without being charged for the megabytes.

Apps without MB consumption

When using websites and applications mentioned above, it is possible to exchange data with other internet resources, for which the charge will be made in accordance with your tariff plan.

We recommend you to use the updated versions of the mentioned applications, otherwise you will be charged in accordance with your tariff plan when using the apps.

In addition to the above-mentioned applications that are made available without consumption of the megabytes, your Next Level package will include www.ucom.am website, ArCa and Ucom applications, as well as a number of educational websites, such as www.kahoot.com, www.etwinning.net, www.emis.am, www.armedu.am, www.e-school.am.

***Mobile Internet in roaming

Subscribers of the Next Level 5500 and Next Level 7500 tariff plans every month will receive roaming internet inclusions to use in more than 65 countries. The included internet can be used when **connecting to corresponding operator in the specified countries mentioned below**. Please note that in case the roaming internet inclusion is consumed while roaming, the session will not be interrupted and you will continue using the internet according to the current roaming rates of the operator you have switched.

Country/operator list available for mobile internet in roaming offer

- Albania **Vodafone**
- Argentina **Movistar**
- Australia **Vodafone**
- Austria **Magenta and A1**
- Bahrain **STC**
- Belgium **Orange**
- Bosnia and Herzegovina **BH Telecom**
- Brazil **VIVO**
- Bulgaria **Yettel**
- Canada **Rogers and Bell**
- Chile **Telefonica**
- China **China Mobile**
- Congo **Vodacom Democratic Republic of the Congo**
- Croatia **A1**

- Cyprus Epic
- Czech Republic O2 and Vodafone
- Denmark Telia
- Ecuador Movistar
- Egypt Orange
- Estonia Telia and Tele2
- Finland Telia and DNA
- France Orange
- Georgia Magti, Silknet and Cellfie
- Germany Telekom
- Greece Cosmote and Vodafone
- Hungary Yettel, Vodafone and Magyar Telekom
- India Airtel
- Indonesia XL Axiata
- Ireland Vodafone and eir
- Israel Partner
- Italy Vodafone, Windtre, TIM and Iliad
- Japan SoftBank
- Jordan Orange
- Kuwait Ooredoo
- Latvia LMT and Tele2
- Lichtenstein Swisscom and Salt
- Lithuania Telia and Tele2
- Luxemburg Orange and Tango
- Malaysia Celcom and Digi
- Malta Epic
- Macedonia A1
- Mexico Movistar
- Moldova Orange
- Montenegro m:tel
- Netherlands Vodafone and KPN
- New Zealand One
- Norway Telenor and Telia
- Peru Movistar
- Poland Orange
- Portugal Vodafone and NOS
- Qatar Vodafone
- Romania Orange and Vodafone
- Saudi Arabia Zain
- Serbia A1 and Yettel
- Singapore M1
- Slovakia Orange and O2
- Slovenia A1
- South Korea KT and SK Telecom
- Spain Orange
- Sri Lanka Dialog

- Sweden **Telenor**
- Switzerland **Salt and Swisscom**
- Taiwan **Chunghwa Telecom**
- Thailand **DTAC**
- Turkey **Turkcell, Vodafone and Turk Telekom**
- UAE **Du**
- Ukraine **Lifecell**
- Uruguay **Movistar**
- USA **T-Mobile, AT&T and Limitless**
- United Kingdom **EE**
- Uzbekistan **Mobiuz**
- Vietnam **Viettel**

The Lifecycle of Your Number

Ucom Next Level subscription is considered to be activated from the moment of subscription. The service will be active until the 20th day of the upcoming month. In active period you can make and receive calls to/from any directions, send and receive SMSes and MMSes, use mobile internet and other services.

If you haven't paid the outstanding debt by the deadline (20th day of every month), the service turns into passive period. The passive period lasts until the end of the upcoming month. In that period you can only receive calls, SMSes and MMSes and call the toll-free special numbers. Moreover, note that the active services' bundles and automatically activated offers are preserved in passive period, but you cannot use them.

You can reactivate all the services in passive (Service Restriction) period by simply paying the outstanding debts for the previous months (negative balance and outstanding monthly fees). Therefore, you will be able to use the service bundles and automatically activated offers in case their validity periods are not over.

If you haven't paid the outstanding debt by the end of the passive period, the service turns into suspension for 1 month, during which you can only receive calls, SMSes and MMSes and call the toll-free special numbers.

In the meantime, you still have the opportunity to reactivate all services, take full advantage of your tariff plan by simply paying the unpaid monthly fees, the existing negative balance, and late payment penalties.

In case of full repayment of the service debt for the previous months during the suspension period (unpaid monthly fees, existing negative balance, as well as penalties for the late payment) the Service will be reactivated. In case of full repayment of the debt for the previous months during the period of suspension of the services, and at the same time before the end of the given day, termination of the contract or migration to another tariff plan, no monthly fee is charged for the current month.

In case of reactivation after the 21st of the same month during the suspension period, in case of termination of the Subscription Agreement or migration to another tariff plan, an amount of 30% of the monthly fee for the given month will be charged. In case of termination of the subscription agreement or migration to another tariff plan by the 20th of the same month, the full monthly payment of the given month will be charged.

In case you fail to pay the outstanding debts until the service suspension your agreement will be unilaterally terminated by Ucom without prior notification and your phone number may be provided to another subscriber.

Termination of the Subscription Agreement

In case of termination of the subscription agreement on the initiative of the Subscriber or Ucom or migration to another tariff plan, the current monthly fee is subject to full charge, with the exception of:

- Cases of termination of the Subscription Agreement or migration to another tariff plan within the first month. In this case, the monthly fee is calculated on Pro rata basis (which means – to count based on an amount of time that has passed out of the total time);
- In case of termination of the Subscription Agreement or migration to another tariff plan from the 21st of the same month after reactivation during the suspension period. In this case, an amount of 30% of the monthly fee will be charged.