

Carefully scratch the protective layer on the reverse side of the card to see 14-digit secret code, then enter \*144\* secret code #, press the call button. If you have entered the secret code correctly, you will see the updated balance on your mobile phone screen.

To recharge other Ucom mobile subscriber's account, please, dial \*144\* secret code \* subscriber's number #, press the call button. If you are unable to recharge your account this way, you can dial 111 , select option 1, then 2 and follow the voice menu instructions. You can also dial \*111\*5#, press the call button and see the instructions on your mobile phone display.

If after several attempts you don't succeed in topping up your account, please call our Customer Care Service at 444.

Starting from 16.07.2025, Ucom will discontinue the sale, top-up, and servicing of prepaid cards in the specified format. Top-up cards purchased before 16.07.2025 can be used until 01.06.2026.