Your Number's Lifecycle

Your Dolphin, Panther, Butterfly, Eagle or Unique monthly subscription is considered to be activated from the moment you do the prepayment of the monthly fee according to your tariff plan. If you have acquired the best price phone with one of Ucom Dolphin, Panther, Butterfly monthly subscriptions apart from the monthly fee you will need to fulfill the handset payment obligations, prescribed by your agreement. The service will be active until the 20th day of the upcoming month. In active period you can make and receive calls to/from any directions, send and receive SMSs and MMSs, use GPRS (mobile internet) and other services.

There are services requiring additional credit apart from the monthly fee (SMS Bundles' activation, Ucom World Bundles' activation, Minutes Bundles' activation, My Ucom services, Ucom chat, Ucom World (mobile portal) premium content purchase. In case you do not have that money on your account, it will be considered as a negative balance you can afford having according to the credit limit of your particular tariff plan. In case you have that additional amount on your account, the payment will be deducted from it and you will still have the possibility to talk within credit limit.

The possibility to use the credit limit is available during an active period and until 20th of the following month. At the beginning of each month you will have possibility to use the entire credit limit separately for active period and the following month. Each tariff plan has its corresponding credit limit.

If you haven't paid the outstanding debt by the deadline (20th of every month), the service turns into passive period. The passive period lasts until the end of the upcoming month. In that period you can only receive calls, SMSes and MMSes and call the first aid free numbers. It's noteworthy that your balance, amount included in your tariff plan, as well as minutes, SMSes and MBs inclusions, the accumulated Ucom points, active bundles and automatically activated offers are preserved in passive period, but you cannot use them.

You can re-activate all services in passive period by simply paying the outstanding debts for the previous months as well as the current month. Then you will have the possibility to use the included monthly amount, minutes, SMSes and MBs of your tariff plan, as well as the accumulated Ucom points, bundles and automatically activated offers, if their validities haven't expired.

The monthly fee is subject to payment in passive period. Should you fail to pay the outstanding debts by the end of passive period, your subscription will be deactivated for 1 month. Since you are not paying monthly fee for the mentioned

month, you are not receiving the included monthly amount, minutes, SMSes and MBs of your tariff plan and the accumulated Ucom points are anulled.

During the suspension period, you still have a chance to reactivate all services by simply paying the outstanding debts and penalties for late payment. After all mentioned payments your service will be fully activated. Please note, that for all used services during the current month charging will be done from your tariff plan credit limit or from positive balance if any.

Should you fail to pay the outstanding debts till the end of suspension period your agreement will be unilaterally terminated by Ucom without prior notification to you. Your number will be provided to other subscriber and in this case the activation of the service is performed on general basis.