

# Universal

Universal 3000 AMD	Universal 5500 AMD	Universal 8000 AMD	Universal 12500 AMD
500 minutes to all local networks,, USA and Canada	1500 minutes to all local networks, USA and Canada	3000 minutes to all local networks, USA and Canada	6000 minutes to all local networks, USA and Canada
7 GB + 7 GB* Twitter, Skype, Zoom, Viber, WhatsApp, Google Classroom, Microsoft Teams**	15 GB + 15 GB* Twitter, Skype, Zoom, Viber, WhatsApp, Google Classroom, Microsoft Teams**	30 GB + 30 GB* Twitter, Skype, Zoom, Viber, WhatsApp, Google Classroom, Microsoft Teams**	50 GB + 50 GB* Twitter, Skype, Zoom, Viber, WhatsApp, Google Classroom, Microsoft Teams**
500 SMS to all local networks,	1500 SMS to all local networks,	3000 SMS to all local networks,	6000 SMS to all local networks,
unlimited calls within Ucom mobile network after the consumption of the included minutes			
<a href="#">Free uMediaroom</a>			
3000 AMD extra credit limit	5000 AMD extra credit limit	10000 AMD extra credit limit	15000 AMD extra credit limit

12 AMD/minutes calls to other local networks after consuming the included minutes			
15 AMD/minutes calls to USA and Canada after consuming the included minutes			
mobile internet after consuming the included MB			
5 AMD/MB	3 AMD/MB	2 AMD/MB	1 AMD/MB
15 AMD/SMS SMS to local networks after consuming the included SMS			
20 AMD/SMS SMS to international numbers			

Starting 01.04.2024 the monthly fee of Level Up 2900 postpaid tariff plan will become 3000 AMD instead of the previous 2900. [Learn more](#)

With **Ucom Universal** Postpay monthly subscription you use **Ucom** services and pay only after. Every month you pay a monthly fee corresponding to your tariff plan and the amount for extra services, used during the previous month.

The included minutes, MBs or SMSs are allocated on the 1st of each month for which you should pay till the 20th of the next month.

Non-used minutes, SMSes and MBs are not transferred to the next month.

The internet sharing and the use of the shared internet from other devices (Tethering) might be limited.

The included minutes, SMSes and MBs cannot be used when in roaming. In this case the service charge will be done according to the roaming rates.

If you use more minutes, MBs or SMSes, than those included in your tariff plan, then you will be charged from your balance. The credit limit is set according to the tariff plan you choose, i.e. the higher your tariff plan is, the higher is the credit limit. If you have been a Ucom customer for at least 3 months, you may apply for your credit limit review. You will just need to fill in an application form, available in any [Ucom service center](#). Ucom, at its reasonable discretion has the right to refuse your credit limit application in case you do not satisfy solvency requirements set by Ucom.

If you exceed your credit limit, you can only use MBs and SMSes included in your tariff plan. To be able to continue using other monthly inclusions or services (including the unused minutes included in your tariff plan) you will need to pay your monthly debt, if any, and recharge your account.

As Ucom Postpay service subscriber you can make uninterrupted session(s) (call, SMS, GPRS). For your convenience, even when your credit limit is reached during such session, Ucom does not interrupt the service provided to you, and any credit limit excess will be charged from your account later. Please, note that you take the full responsibility for the payment of those debts.

\*You will be receiving the additional GB during 24 consecutive months upon joining the service until 31.05.2021.

\*\*Till May 31, 2021 inclusive there will be no charge for the internet while using Twitter, Skype, Zoom, Viber, WhatsApp, Google Classroom, Microsoft Teams applications, as well as

visiting [zoom.us](#), [armedu.am](#), [emis.am](#), [kahoot.com](#), [etwinning.net](#) and [e-school.am](#) websites. In order to completely benefit from the mentioned applications and websites, you should have a positive balance on your account. When using these websites and applications there may be data exchange among other internet resources, the charging of which will be performed in accordance with the tariff plan.

In order to choose your smartphone and learn the special conditions, do not hesitate visiting either one of our [Ucom service centers](#) or our [online shop](#).

### The Lifecycle of Your Number

[Ucom Universal](#) subscription is considered to be activated from the moment of subscription.

The service will be active until the 20th day of the upcoming month. In active period you can make and receive calls to/from any directions, send and receive SMSes and MMSes, use GPRS (mobile internet) and other services.

If you haven't paid the outstanding debt by the deadline (20th of every month), the service turns into passive period. The passive period lasts until the end of the upcoming month. In that period you can only receive calls, SMSes and MMSes and

call the first aid free numbers. Moreover, note that the active services' bundles, automatically activated offers are preserved in passive period, but you cannot use them.

You can reactivate all services in passive period by simply paying the outstanding debts for the previous months (negative balance and outstanding monthly fees). You will be able to use the service bundles and automatically activated offers in case their validity periods are not over.

If you haven't paid the outstanding debt by the end of the passive period, the service turns into suspension for 1 month, during which you still can pay the outstanding debts, like negative balance, monthly fees, penalty for late payment. Should you fail to pay the outstanding debts until the service suspension your agreement will be unilaterally terminated by Ucom without prior notification to you. Your number will be provided to other subscriber and in this case the activation of the service is performed on general basis.

#### More

With Ucom Universal you'll also have an exceptional chance to choose one of the best smartphones for a rent and installment with 24 months subscription.

The offer is not available for:

The subscribers, who don't meet the solvency requirements, set by Ucom. You'll be required to present information and documents testifying to your solvency (job certificate, etc.), in order to optimize the process of acquisition of a handset at exclusive conditions.

#### Solvency Requirements

In order to provide you with the handsets at exclusive price, Ucom will be entitled to check the information provided by you, in any manner not forbidden by law. For assessment of your solvency Ucom is entitled to make inquiries to credit bureaus operating in RA and receive credit information relating to you, by observing law requirements.

The same person may acquire only 1 handset with 12 or 24-month commitment. If the subscriber has a current 12 or 24-month commitment, the second handset won't be provided.

Subscriber shall be a RA citizen age 23-63 with permanent registered address in the RA and shall present his/her ID and social security card during subscription.

Ucom is entitled to refuse to provide you with handsets at special conditions, even if you present all the documents required by Ucom, if it thinks that you don't meet the solvency requirements set by Ucom.

In order to benefit from the offer, other person's guarantee may be also required. The guarantor should be a citizen of RA aged 27-63 with a permanent registration address in RA. The same person may act as a guarantor only

once. **Dolphin**, **Panther** and **Butterfly** subscribers, who have acquired a handset with 12 or 24-month commitment and whose commitment is still in force, cannot act as a guarantor for other person.

While benefiting from the special offer, the information on non-performance of the obligations towards **Ucom** can be provided to credit bureaus operating in RA in accordance with the legislation of RA, in order to use it for the purpose envisaged by law.

In case of termination of the agreement before the expiry of the commitment period and non-return of the handset by you or sale of the handset to you in the established manner, you will be obliged to pay the residual value of the handset, as well as a penalty in the amount of 10 000 or 20 000 AMD, depending on the price of the handset acquired. The penalty will not be charged, if at the time of termination of the agreement you renew the agreement for the same phone number, by acquiring a handset within the scope of this offer, or join one of the following offers:

- **Revolutionary offer**
- Handset on **special financing conditions**  
(0% prepayment, 0% interest rate, 0% service charge, 24 months).