

Migration from Ucom Dolphin, Panther, Butterfly, Eagle or Unique to Ucom Business

If you wish to become a **Ucom Business** subscriber, you need to terminate the **Ucom Dolphin, Panther, Butterfly** contract and then agree with **Business package** responsible upon integration into the package or sign a new subscription agreement for **Ucom Business** Service. You will need to pay all outstanding debts to be able to migrate.

When migrating to **Ucom Business** service from **Dolphin, Panther, Butterfly, Eagle** or **Unique** the entire credit remaining on your previous **Monthly** account (apart from the regular monthly fee) will be transferred to your **Business** personal sub-account. The remaining unused monthly fee is not transferred to your account. In case of migrating from **Ucom Butterfly**, the unused monthly fee is never transferred to your account.

All accumulated bonus points, active services' bundles, automatically activated offers and **Favorite Number** are deactivated.

It is noteworthy that migration process from **Ucom Monthly** to **Ucom Business** may cause a temporary inactivity of your SIM-card (1 working day).

Migration from Ucom Dolphin, Panther, Butterfly, Eagle or Unique to Ucom Prepay

If you are a **Dolphin, Panther, Butterfly, Eagle** or **Unique** tariff plans subscriber and wish to become a **Ucom Prepay** service subscriber, you need to visit any **Ucom service center**, sign the corresponding request/agreement form and pay the outstanding debts if some. If you have acquired a best price phone with one of **Dolphin, Panther, Butterfly, Eagle** or **Unique** monthly subscriptions and still haven't complied with the obligations, then in case you wish to change the tariff plan to the less expensive one, you'll be required to pay all outstanding debts and fines prescribed by your agreement. In case of migration to **Ucom Prepay**, the change will come into effect as of the very 1st day of the upcoming month.

If you do not have any outstanding debts, and there is a credit on your account balance left from recharge (apart from the monthly fee) the latter will be fully transferred to your balance to be spent for any **Ucom** service you'd like to use. Please, note that this is not applicable to the monthly fee you haven't managed to spend completely.

From the moment of signing the request/agreement form, you do not benefit any longer from the possibility of going below your credited monthly fee, which is an exclusive feature for **Dolphin, Panther** and **Butterfly** monthly subscriptions; and if you have spared the included minutes, amount, SMS, MB and negative balance limit, there's a need to recharge in order to continue using **Ucom** services. During

the migration you preserve the accumulated bonus points, positive balance, automatically activated offers, your **Favorite Number** as well as active services' bundles, which are applicable to **Ucom Prepay** as well.

Migration from Dolphin, Panther, Butterfly, Eagle or Unique to Ucom Postpay or Universal

If you are a **Dolphin, Panther, Butterfly, Eagle** or **Unique** tariff plans subscriber and wish to subscribe to **Ucom Postpay** or **Universal**, you need to visit any **Ucom service center**, sign the corresponding request/agreement form and pay the outstanding debts if some. In case of migration to **Ucom Postpay** or **Universal**, the change will come into effect as of the very 1st day of the upcoming month. If you do not have any outstanding debts, and there is a credit on your account balance left from recharge (apart from the monthly fee) the latter will be fully transferred to your balance to be spent for any **Ucom** service you'd like to use. In case of migration from **Butterfly** to **Postpay** or **Universal** the remaining monthly fee will not be transferred to your account.

From the moment of signing the request/agreement form, you do not benefit any longer from the possibility of going below your credited monthly fee, which is an exclusive feature for **Dolphin, Panther, Butterfly, Eagle** or **Unique** monthly subscriptions; and if you have spared the inserted minutes, amount, SMS, MB and negative balance limit, there's a need to recharge in order to continue using **Ucom** services.

During the migration you preserve the accumulated bonus points, positive balance, automatically activated offers, your **Favorite Number** as well as active services' bundles, which are applicable to **Ucom Prepay** as well.