

Approved by Public Services Regulatory Commission of RA Decision N 274A as of 1 June, 2011

## "Orange Armenia" CJSC Report on the Main Economic and Technical Indicators of Mobile Services for 2013 2nd ${\bf Q}$

	Technical and economic indicators	u/m	Amount	(*)
1	Operating revenues, including:	k AMD	5,658,426	
1.1	revenues from mobile communication and associated activity	k AMD	5,658,426	
1.1.1	from voice services	k AMD	2,412,212	
1.1.2	from VAS (excluding revenue from data), including:	k AMD	73,218	
	from short and multimedia messages (SMS and MMS)	k AMD	71,392	
	other	k AMD	1,826	
1.1.3	from data services, including:	k AMD	1,690,633	
	broadband Internet access services through USB modems (other than by phone)	k AMD	1,459,154	
	mobile communication network services (through handsets)	k AMD	231,479	
	other	k AMD	n/a	
1.1.4	from short and multimedia messages (SMS and MMS)	k AMD	92,430	
	from international roaming revenue (own subscribers)	k AMD	141,149	
1.1.6	from international roaming revenue (subscribers from abroad)	k AMD	96,151	
1.1.7	revenue from interconnection, including:	k AMD	825,359	
	from voice services	k AMD	814,947	
	from short and multimedia messages (SMS and MMS)	k AMD	10,412	
1.1.8	revenues from line rental services	k AMD	n/a	
1.1.9	from sales of equipment and accessories	k AMD	282,548	
1.1.10	other revenues	k AMD	44,726	
2	Operating expenses, including:	k AMD	(5,618,658)	
2.1	interconnection expenses	k AMD	(997,317)	
2.2	line rental expenses	k AMD	(132,903)	
2.3	advertising and marketing expenses	k AMD	(495,316)	
2.4	dealer commissions	k AMD	(567,314)	
2.5	payroll expenses	k AMD	(701,245)	
2.6	mobile network exploitation and maintenance expenses	k AMD	(426,699)	
2.7	other expenses	k AMD	(2,297,864)	
3	Operating Income Before Depreciation Amortization (OIBDA)	k AMD	39,768	
4	Depreciation of fixed assets and amortization of intangible assets	k AMD	(1,053,297)	
5	Other operating income	k AMD	272,519	
6	Non-operating income	k AMD	105,584	
6.1	Financial income	k AMD	2,179	
6.2	Financial expenses	k AMD	(114,356)	
6.3	Gain/loss from exchange rate differences	k AMD	(2,799)	
6.4	Other Non-Operating revenues/expenses	k AMD	220,560	
7	Profit before taxation	k AMD	(635,426)	
8	Capital expenses	k AMD	880,308	



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	Technical and economic indicators	u/m	Amount	(*)
9	Mobile connection indicators			
9.1	Number of active subscribers (at the end of the reporting period)			
9.1.1	prepaid subscribers	subscriber	380,080	
9.1.2	postpaid subscribers	subscriber	124,934	
9.1.3	Broadband Internet subscribers (other than by phone)	subscriber	90,927	
9.1.4	Subscribers using data services (by phone)	subscriber	204,474	
9.2	Average revenue per active user (ARPU)			
9.2.1	prepaid subscribers	AMD	1,850	
9.2.2	postpaid subscribers	AMD	4,611	
9.2.3	Broadband Internet subscribers (other than by phone)	AMD	5,350	
9.2.4	Subscribers using other data services	AMD	n/a	
9.3	Average traffic per user (including interconnection and incoming roaming) (MoU, Mb OU)			
9.3.1	prepaid subscribers	minute	205	362
9.3.2	postpaid subscribers	minute	345	233
9.3.3	Broadband Internet subscribers (other than by phone)	MB	16,490	
9.3.4	Subscribers using other data services	MB	n/a	
9.4	Unit price (including interconnection and incoming roaming) (APPM)			
9.4.1	prepaid subscribers	AMD	9.0	5.0
9.4.2	postpaid subscribers	AMD	13.0	20.0
9.4.3	Broadband Internet subscribers (other than by phone)	AMD	0.3	
9.4.4	Subscribers using other data services	AMD	n/a	
9.5	New activations			
9.5.1	prepaid subscribers	subscriber	56,781	
9.5.2	postpaid subscribers	subscriber	16,138	
9.5.3	Broadband Internet subscribers (other than by phone)	subscriber	12,679	
9.5.4	Subscribers using other data services	subscriber	n/a	
9.6	Churn			
9.6.1	prepaid subscribers	subscriber	(54,232)	
9.6.2	postpaid subscribers	subscriber	(9,182)	
9.6.3	Broadband Internet subscribers (other than by phone)	subscriber	(12,355)	
9.6.4	Subscribers using other data services	subscriber	n/a	

<sup>\*</sup> including incoming calls